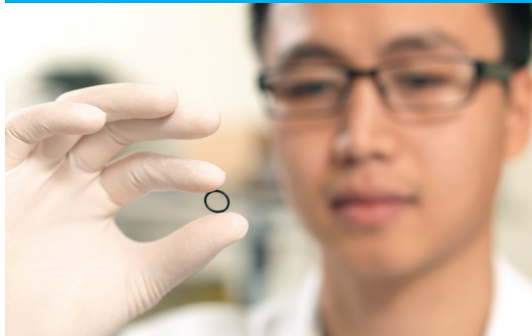


Liquidator 96 New Instrument Service

Order Service 800 4-RAININ (800-472-4646) | RaininService.com/Liquidator

Your time is important, and properly maintaining your Liquidator™ 96 will assure trouble free performance and accurate, reliable results. As the manufacturer, we have the parts, equipment and trained personnel necessary to service, repair and calibrate your Liquidator 96.

Preventive Maintenance (PM)



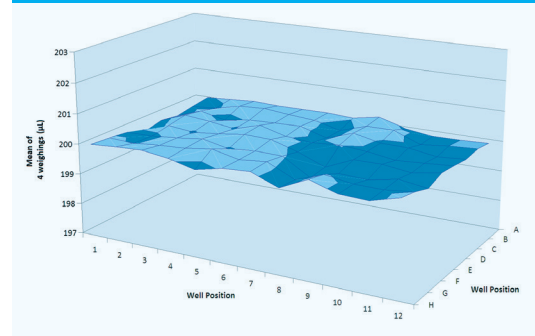
Preventive maintenance is essential to maintaining peak performance. Rainin's comprehensive preventive maintenance includes a liquid test, head re-alignment, cleaning and re-greasing pistons and replacing of nozzle O-rings. We strongly recommend a warranty upgrade, which includes one PM per year and can be scheduled any time during the warranty period.

Repairs



As part of the Liquidator manufacturer warranty, Rainin will cover all repairs during the first year of ownership, unless caused by customer negligence or acts of God. After the warranty period, we strongly recommend a service contract, which provides complete repair coverage, PM and calibration services.

Calibration



Proper calibration is the only way to assure instrument accuracy. We use the finest precision balances to calibrate all 96 channels. For customers in regulated labs who need documented calibration from day one, we offer new instrument calibration certificates. Warranty upgrades are also a great way to get the instrument's first year scheduled maintenance service at a discounted price.

Liquidator 96 New Instrument Service

Order Service 800 4-RAININ (800-472-4646) | RaininService.com/Liquidator



Upgrading your Liquidator 96 manufacturer warranty is an economical way to assure the performance and accuracy of your instrument. These special incentives are only available at the time the instrument is purchased.

✔ Included ✘ Not included

Service Offerings	Warranty	Warranty Upgrades ¹			New Instrument Calibration Certificates ¹		
	Manufacturer Warranty	Standard Upgrade	Advanced Upgrade	Pro GxP Upgrade	Standard Certificate	Advanced Certificate	Pro GxP Certificate
Calibration Services							
As found calibration (volumes x weighings)	–	–	2x4	3x4	–	2x4	3x4
As returned calibration (volumes x weighings)	–	2x4	2x4	3x4	2x4	2x4	3x4
Report type	–	Calibration	Calibration	Calibration	Calibration	Calibration	Calibration
Service performed	During warranty	During warranty			Prior to instrument shipment		
Preventive Maintenance							
Sealing system inspection and testing	✘	✔	✔	✔	–	–	–
Liquid leak test on all 96 channels	✘	✔	✔	✔	–	–	–
Mechanical functionality test	✘	✔	✔	✔	–	–	–
Alignment & adjustment of head and tip	✘	✔	✔	✔	–	–	–
Clean & re-grease O-rings as needed	✘	✔	✔	✔	–	–	–
Clean & re-grease pistons	✘	✔	✔	✔	–	–	–
Piston O-rings	✘	✔	✔	✔	–	–	–
Pistons ²	✘	✔	✔	✔	–	–	–
Nozzle O-rings ²	✘	✔	✔	✔	–	–	–
Nozzles ²	✘	✔	✔	✔	–	–	–
Parts for PM and Repairs							
Repair parts ²	✔	✔	✔	✔	–	–	–
Repair labor	✔	✔	✔	✔	–	–	–
Mail-in Service							
Free shipping both ways	✔	✔	✔	✔	–	–	–
New manufacturer approved container	✘	✔	✔	✔	–	–	–
In-lab turnaround time commitment ³	5 days	2–3 days	2–3 days	2–3 days	–	–	–
Warranty							
Labor warranty	1 year	1 year	1 year	1 year	–	–	–
Parts warranty	1 year	1 year	1 year	1 year	–	–	–
Order No.	Included with purchase	17014988	17014989	17014990	17800157	17800158	17800159
Additional billable calibration only services ⁴	n/a	17800160	17800161	17800162	n/a	n/a	n/a

¹ Warranty upgrades and new instrument calibration certificates can only be purchased at point of sale. *As Found* calibration not performed on new instruments.

² Parts for PM and repairs exclude damage due to physical or chemical abuse, or other forms of negligence. Pistons, nozzles, nozzle O-rings and repair parts are replaced on an as needed basis. ³ Lab turnaround times are based on business days and are not guaranteed.

⁴ Additional calibration service excludes shipping costs.